Consolidate Simplify Transform.





What's inside.

Improve the operational health of your council	06
Simplify the complex	07
Take a closer look at OneCouncil	10
Financial management	13
Procurement and inventory management	15
Income management	17
Human resources and payroll	19
Solution enablers	21
Consulting services and resources	23
Power of One	24
SaaS Platform	25
Our people	27

ONECOUNCIL 13



This is key to giving our employees the best tools to work smarter and faster within an increasingly complex multi-entity organisation as the local government sector continues to adapt to meet increasing demands and financial pressures.

BlackpoolCouncil



















Horsham District Council





















Improve the operational health of your council

Councils are multi-faceted organisations, often with stretched resources and budgets. While some councils opt to run disparate systems in search of a council-wide solution, this often leads to a costly, complex, siloed and inefficient operating environment.

If you're committed to digital transformation, it's time to question whether your current approach can really deliver on this goal. In today's digital-first world, it's critical to have the right Enterprise Resource Planning (ERP) capabilities in place to run your council operations efficiently.



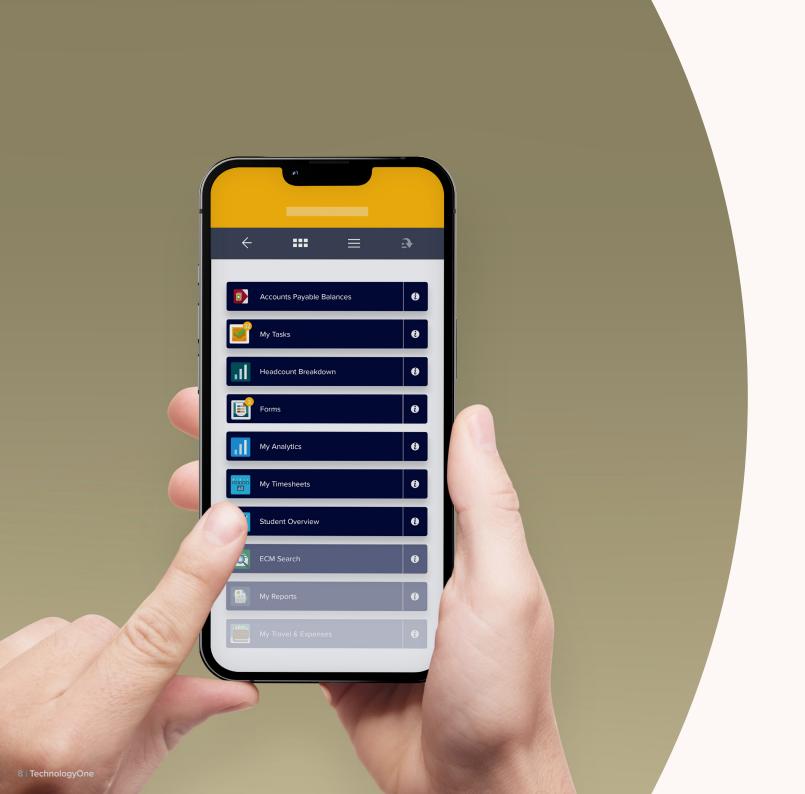
Simplify the complex

TechnologyOne's OneCouncil Software as a Service (SaaS) solution delivers a seamless and engaging local government experience. Our integrated approach to SaaS ERP enables you to consolidate your technology stack, simplify council business systems in one platform and transform your digital experience.

Leveraging more than 30 years' experience working with local government across Australia, New Zealand and the United Kingdom, TechnologyOne is best placed to help your council adapt to the changing landscape and reduce your administrative burden.

We understand that local government requirements vary from council to council and provide the flexibility to adapt our solution to meet your specific needs through powerful integrations and business process automation.

Whether you're in council management or administration, you can connect through one integrated solution that's accessible on any device, anywhere, at any time.



Experience the OneCouncil advantage

Reduce costs, improve efficiency and streamline processes through end-to-end management of council operations.

A solution built for local government

A proven practice solution that's specifically designed for local government to reduce implementation time, cost and risk.

Intuitive, engaging software

Provide intuitive self-service access for your council.

Secure, reliable and scalable

Guarantee the privacy of your data by partnering with the most trusted SaaS ERP provider.





Take a closer look at OneCouncil

Our global SaaS ERP solution supports the day-to-day operational and strategic requirements of councils in a single integrated solution.



Financial management

General ledger

Track, analyse and report up-to-date financial information from across the organisation with a flexible, integrated multi-ledger and multichart of accounts.

Budgeting and forecasting

Deliver unified and integrated budgeting and forecasting that links to the strategic goals of your council.

Expense management

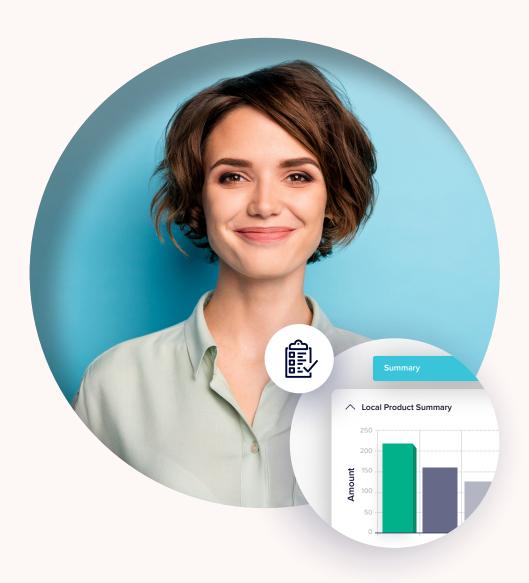
Take control of spend, automate expense management and ensure greater policy compliance.

Asset accounting

From acquisition and depreciation to revaluation and disposal, accurately capture, track and report on the lifecycle costs and valuations of your fixed assets.

Project accounting

Manage accurate project budgets and billing throughout project lifecycles and easily review financial performance for any single project.



Procurement and inventory management

Contract and contractor management

Manage the full contract lifecycle and collaborate with suppliers while strengthening compliance and reducing risk. Keep supplier information and contracts accurate and produce detailed contract KPI and financial reports. Support for all types of contracts including materials, services and construction, both lump sum and schedule of rates.

Source to contract

Identify, evaluate and engage suppliers for all your council's procurement needs with comprehensive RFx management tools for highly configurable approaches to market.

Procure to pay

Streamline the entire procure-to-pay process by automating requisitioning, authorise, purchasing, receiving and payment processing.

Inventory management

Accurately track and manage your inventory with automated order processing and replenishment and support for multi-location inventory management.



Income management

Debt and debtor management

Centralise and manage customer debt within a single solution. View all outstanding debt, by type, by date including installments and payment arrangements. Leverage bulk processing for invoice generation, statements, reminders and debt management processes.

Enterprise receipting

Streamline the receipting process with a solution that supports multiple payment types, EFTPOS integration and provides self-service web receipting.



Human resources and payroll

Organisation management

Optimise workforce planning with visual tools and embedded analytics that provide actionable insights into your current workforce. Identify critical gaps and develop workforce strategies that align with and support your council's strategic plan.

Employee lifecycle management

Manage the entire employee lifecycle from headcount and cost budgeting and approval through recruitment, onboarding, performance management, learning and succession.

Learning and training

Manage every aspect of your organisation's learning and development programs and easily tailor training plans to each employee's career development and succession plans.

Workforce management

Support a modern workforce and manage all aspects of employment including positions, time and attendance, leave and pay.

Payroll processing

Reduce the time and risk involved in payroll processing by automating the entire process with an integrated payroll solution that complies with HMRC reporting requirements.

Solution enablers



Digital forms

Streamline and automate the collection of information from suppliers, customers, employees and other stakeholders with integrated forms.



Interactions and correspondence

Create a 360 degree view of all customer interactions. Simplify your communications with powerful interactions tools that links each correspondence to a customer.



Business analytics

Analyse operational and strategic information and present this in reports and dashboards using a range of visualisation tools such as charts, tables, word clouds, slicers, media and more.



Business process automation

Build best practice into your everyday processes. Automate simple tasks and sophisticated processes with customisable clocks, workflows and approvals.



Digital branding

Standardise digital stationery across your business to produce recruitment letters and statements seamlessly.



Portals

Streamline internal and external interactions with your council.
Access a range of online portals including, Customer, Supplier,
Recruitment, Contractor, Volunteer,
Employee, Contractor and Tenderer.



Consulting services

From implementation to transformation, get the consulting services and support you need to ensure continued success. Work shoulder-to-shoulder with experienced consultants who are aligned to your industry and have instant access to the latest TechnologyOne software. Our consulting team has a proven implementation methodology and track record of project delivery,

ensuring a seamless onboarding experience in the lead up to 'go live'—so you can confidently take control of your solution.

Access ongoing consulting services to operate, maintain and optimise your solution. Our Application Managed Services (AMS) team will assign you with a dedicated Service Delivery Manager so you can keep pace with enhancements and leverage a best practice approach.

Support

Access self-help options, collaborate with others, find answers to questions and manage your support cases in our online Customer Community.

Our global support teams take a

collaborative approach to ensure your success, engaging with you through multiple channels to ensure you receive an exceptional support experience.

Training and resources

Gain the knowledge to succeed and work more efficiently in your day-to-day role. Led by our expert consultants, our training courses will teach you new skills and helpful tips and tricks. You can also access hundreds of online resources via the TechnologyOne University, so you can learn at your own pace.





THE TECHNOLOGYONE difference

Power of One

One vision. One vendor. One code-line. One experience.

Making life simple is at the heart of what we do. We take complete responsibility for building, marketing, selling, implementing, supporting and running our enterprise solutions to guarantee your long-term success.

THE TECHNOLOGYONE difference

SaaS Platform

Security. Reliability. Accessibility.

We've built the world's most trusted SaaS ERP solution that's secure, reliable and efficient. Our multi-tenanted SaaS solution has deep layers of security and the highest level of certification at every layer.



THE TECHNOLOGYONE difference

Our people

Dedicated passionate individuals.

As the creators of our software, no one knows it like we do. When you partner with TechnologyOne you benefit from a direct relationship with us throughout every step of your journey - from implementation to transformation. Our trusted team of experts will partner with you to unlock the value of your technology investment

About TechnologyOne

TechnologyOne provides a global SaaS ERP solution that transforms business and makes life simple for our customers. Our deeply integrated enterprise SaaS solution is available on Any device, Anywhere and Anytime and is incredibly easy to use. As Australia's largest enterprise software company and one of Australia's top 150 ASX-listed companies, with offices across six countries including the United Kingdom, over 1,200 leading corporations, government agencies, local councils and universities are powered by our software. For more than 35 years, we have been providing our customers enterprise software that evolves and adopts to new and emerging technologies, allowing them to focus on their business and not technology.

