



Application Managed Services

Customer Transformation Plan

A step-by-step approach to transformation

Plan and execute your transformation initiatives with a TechnologyOne Application Managed Services (AMS) program. We can help you build your Customer Transformation Plan (CTP) to ensure you're modernising and maximising your TechnologyOne solution.

Delivered in the initial months of an AMS program, your CTP is your roadmap to navigate your way to success via iterative, incremental changes to maximise adoption and minimise disruption.

Gap Analysis

Compare current system performance vs. business requirements including:

- + Existing install version vs current release
 - + Product & module implementation and utilisation
- + Current business and software issues or concerns
 - + Industry common practice
- + Implementation / remediation plan



Pulse Checks

Fast and frequent reviews per product

- + Introductory standardised health check
- + Focus on common areas of concern
- + Prioritised findings report
- + Recommendations categorised by remediation required, further review or no action

SaaS Readiness Assessment

Fast-track your readiness report

- + Review of on-premise implementation of TechnologyOne
- + Database connections, stored scripts, ETLs, 3rd party integrations
- + Risk assessment and remediation plan if required
- + Findings summary and transition plan



For on-premise customers



Ci Anywhere Roadmap

Tailored Ci Anywhere implementation plan

- + Customised based on current products, modules and business processes
- + Prioritisation plan by business process
 - Simple processes with no interdependencies
 - Advanced processes
 - Advanced processes with interdependencies
 - Non-backwards compatible processes

Execution

Remediation, Implementation and Transition

- + Outputs from the advisory services are presented as a monthly improvement plan
- + AMS program is sized to meet scope and time requirements of the roadmap and other consulting activities
- + Balanced against BAU, upgrades, new module implementations



Get started now

If you're ready to take continuous improvement to the next level and build your tailored transformation plan, talk to our services team.

Visit technologyonecorp.com/transformation

technologyone