



# **What do — students want from their university experience**

**Survey findings from more than 1,000  
Australian university students**

# Response — counts

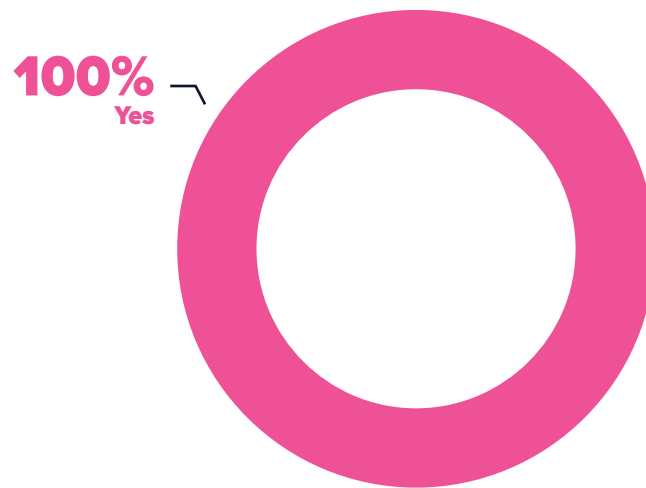
Number of  
participants

1,008



# #1

**Are you currently undertaking any study or completing a course or degree at an Australian university?**



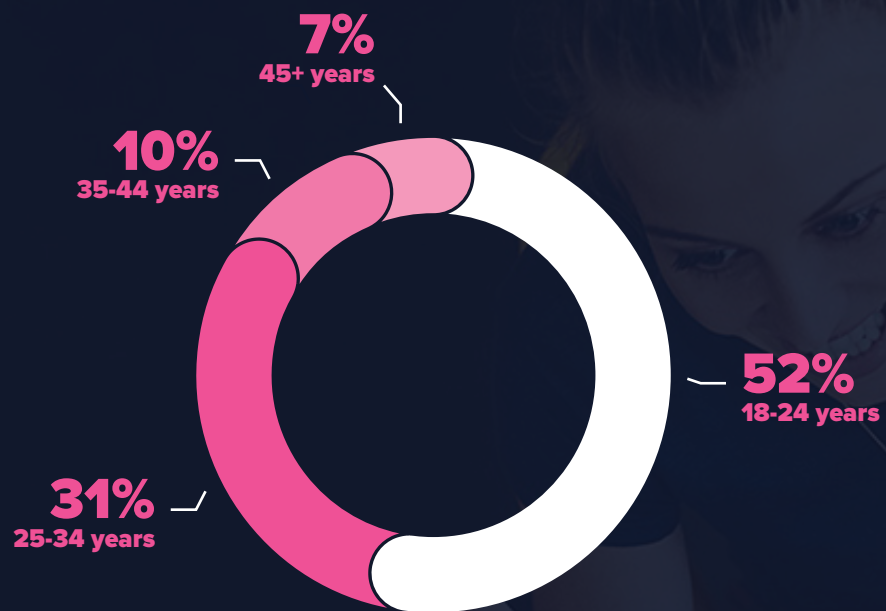
# #2

**What is your gender?**



# #3

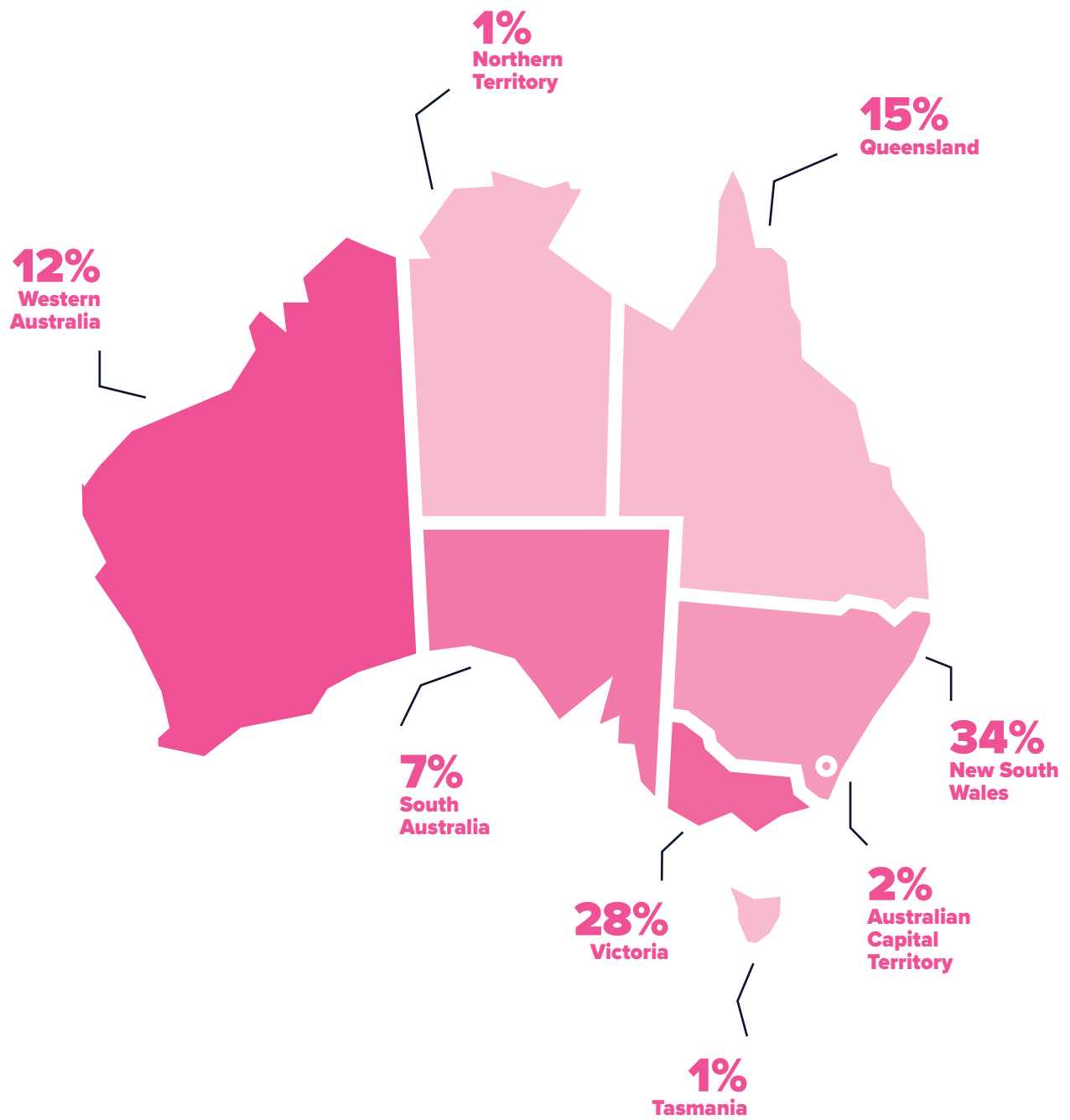
What is your current age?





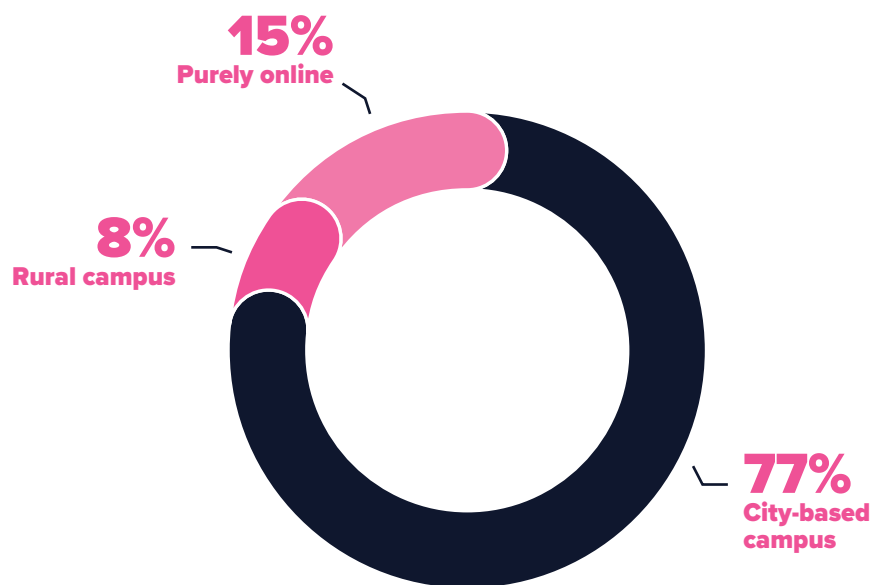
# #4

Where do you live?



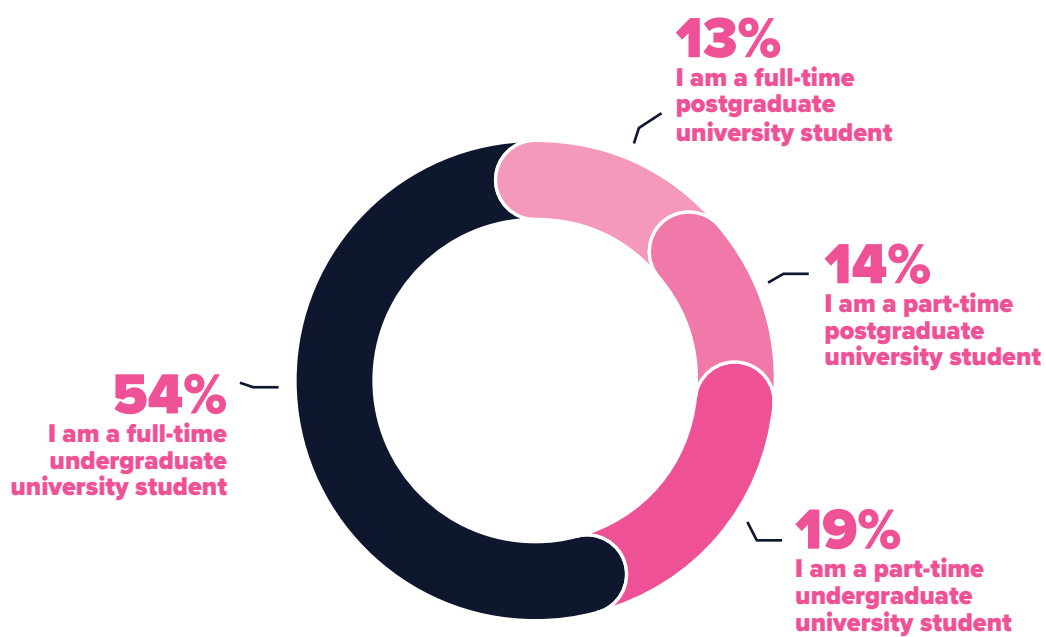
## #5

Where are you studying?



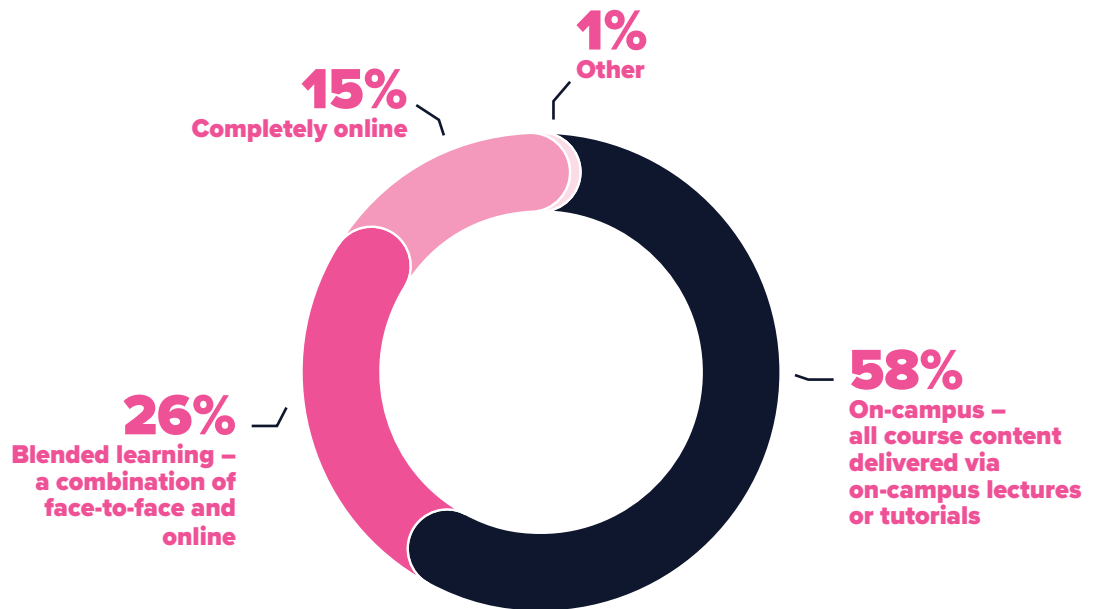
## #6

Are you enrolled full-time or part-time?



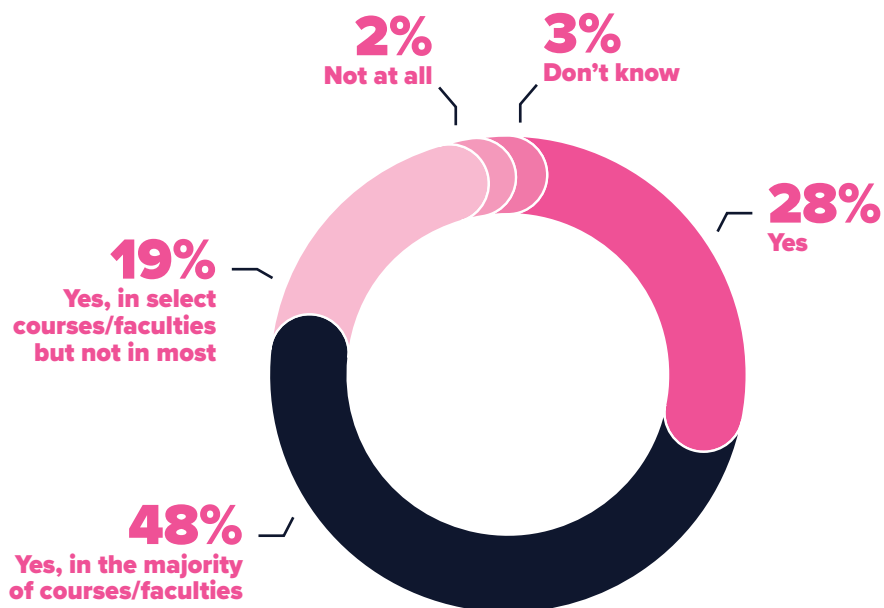
## #7

Which mode of study are you currently enrolled in?



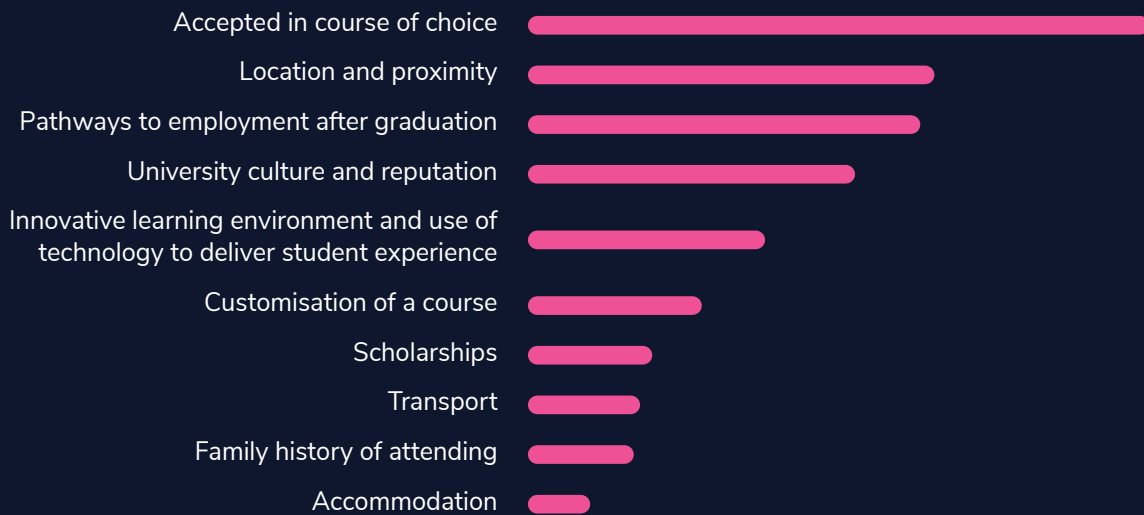
## #8

Do you believe Australian universities are providing the right courses and degrees to develop the new skills required in the future workforce of Australia?



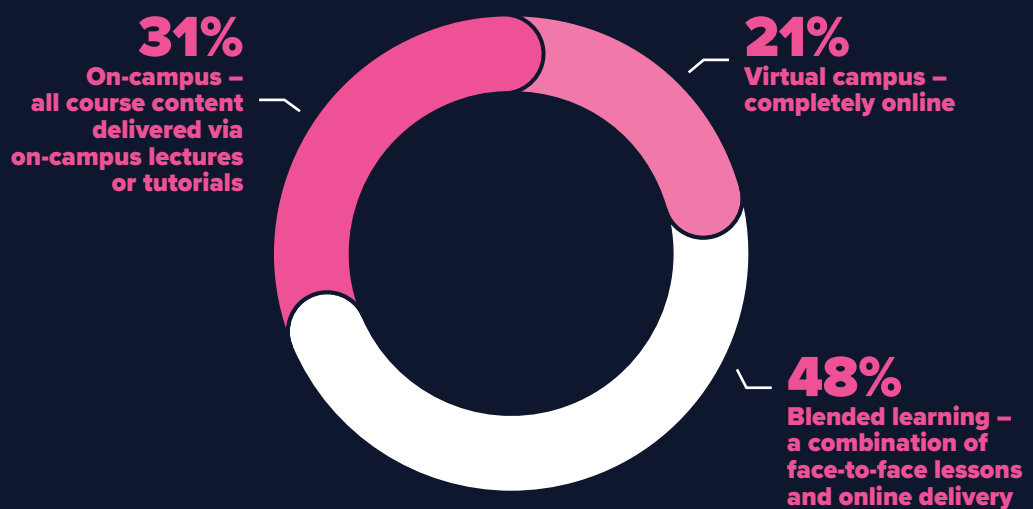
## #9

**Rank in order the top 3 reasons you chose to attend the university you are currently enrolled at?**



## #10

**Which of the following would be your preferred way to attend university?**





# #11

In what year did you enrol in the degree you are currently studying?

**Before 2012**

☒ **3%**

**2013**

☒ **2%**

**2014**

☒ **4%**

**2015**

☒ **7%**

**2016**

☒ **12%**

**2017**

☒ **20%**

**2018**

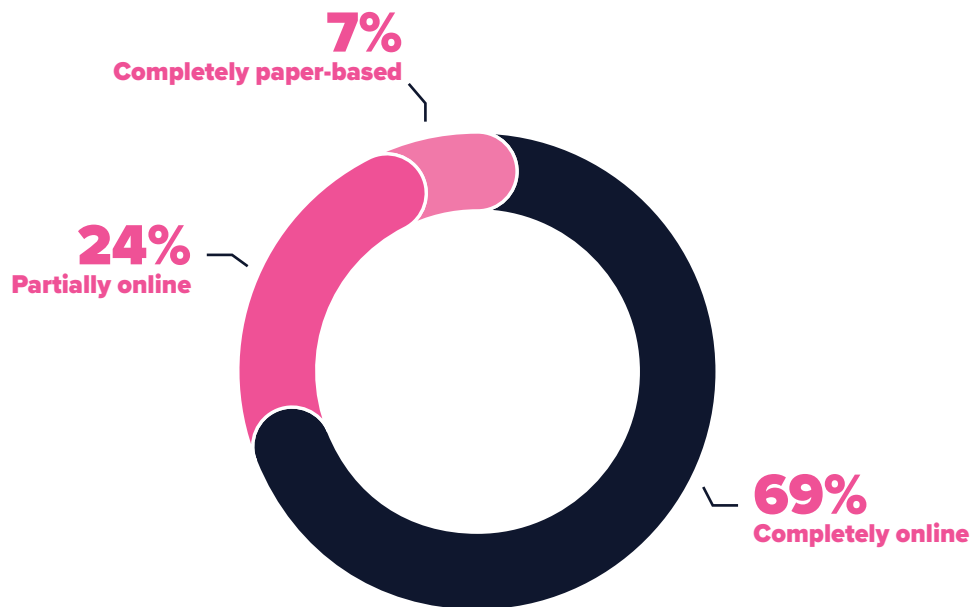
☒ **31%**

**2019**

☒ **21%**

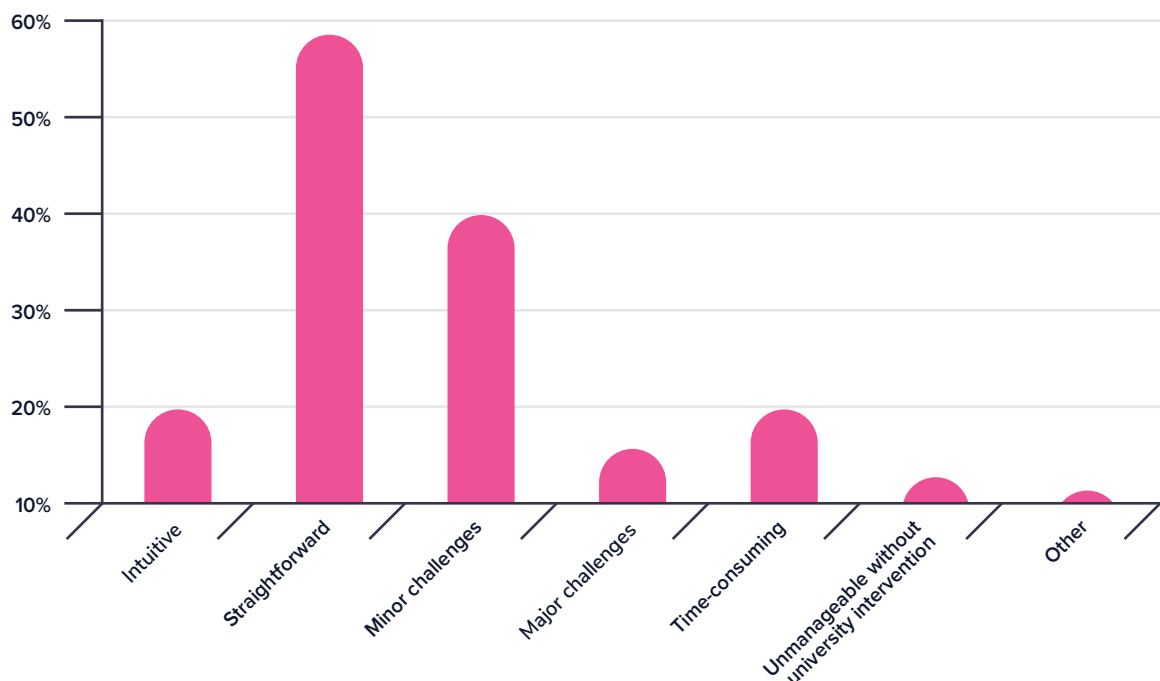
## #12

How would you describe the enrolment process for your university?



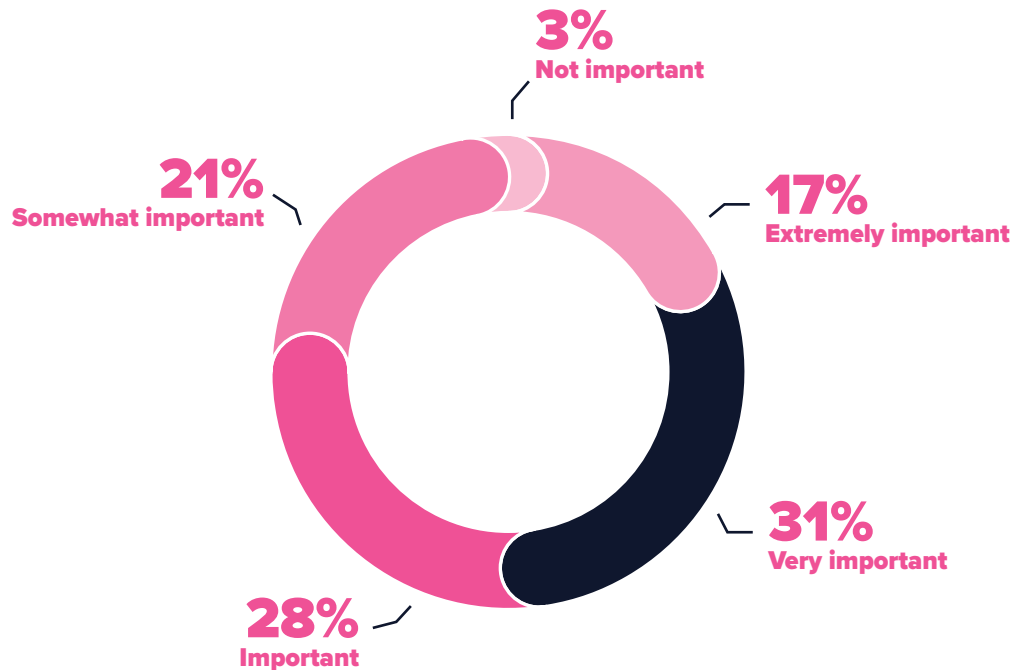
## #13

How would you describe your enrolment experience with your university?



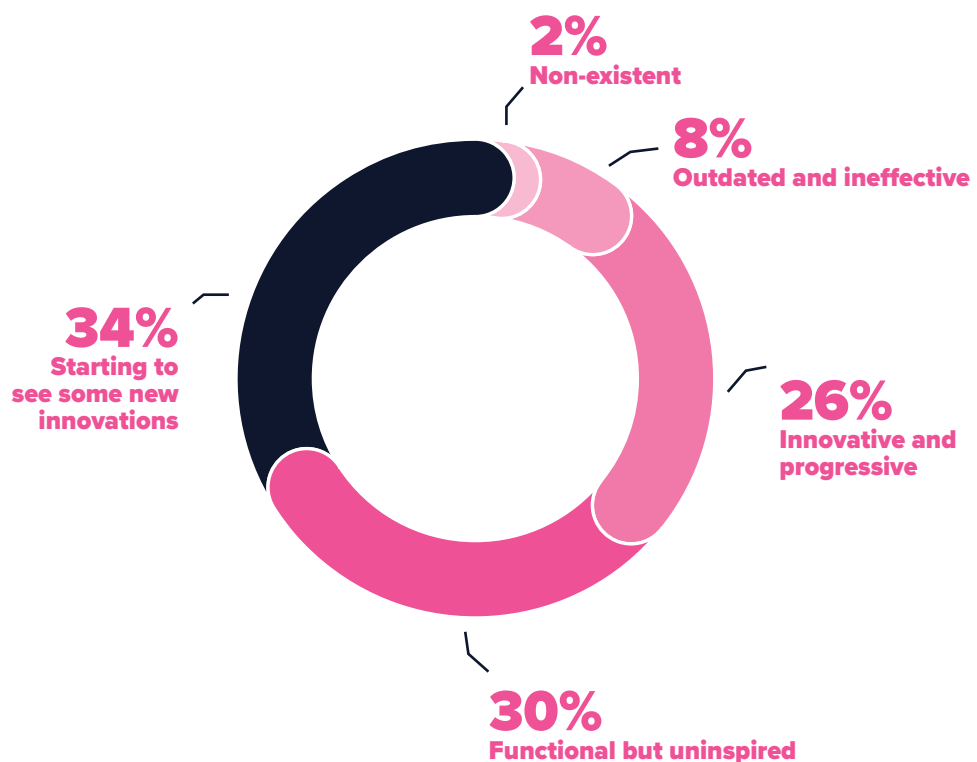
## #14

How important is it for you to be able to self-manage your enrolment and administrative experience online?



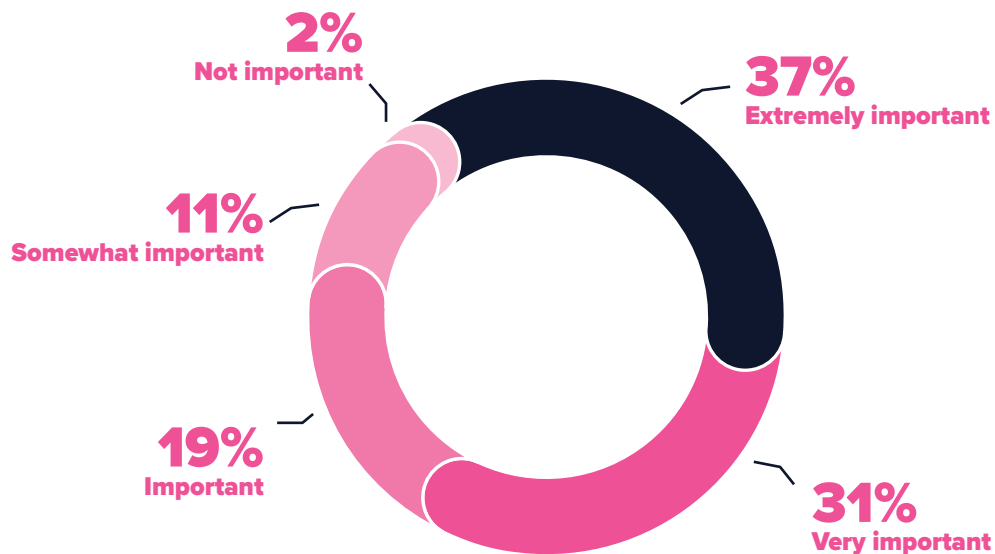
## #15

How would you summarise the use of technology innovation in your course?



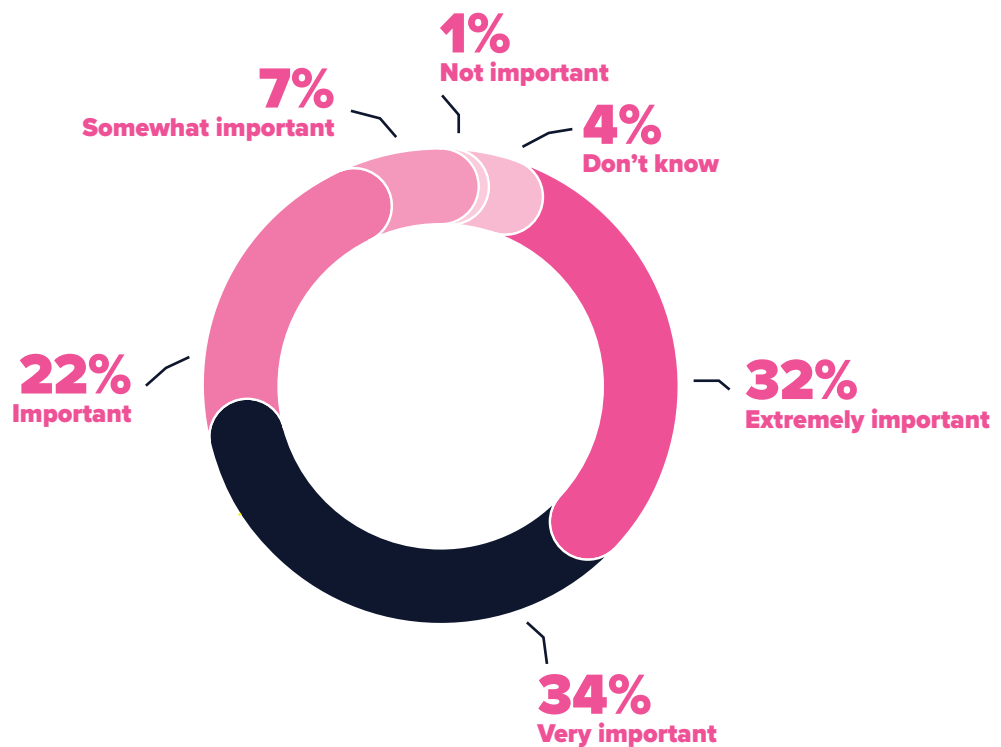
## #16

How important is your ability to access course resources and materials from anywhere, at any time, from any device (phone, tablet, PC, smart TV, etc)?



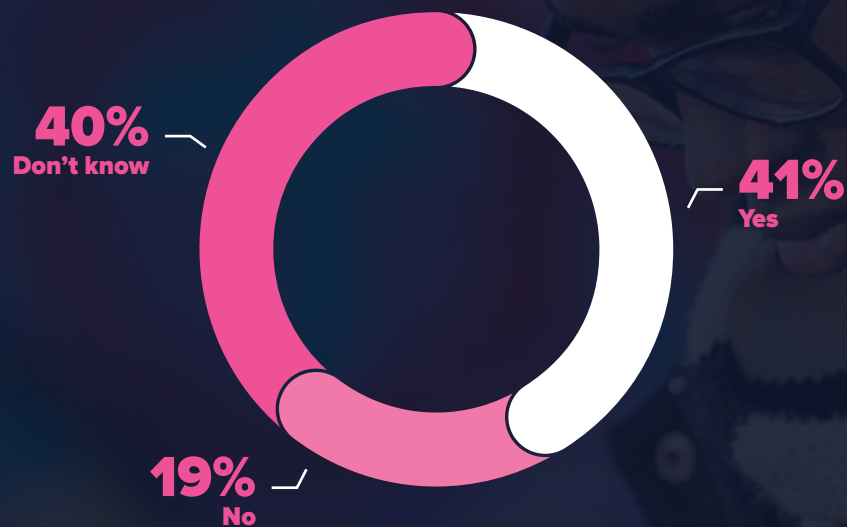
## #17

How important is a consistent student experience across all course touchpoints/interactions?



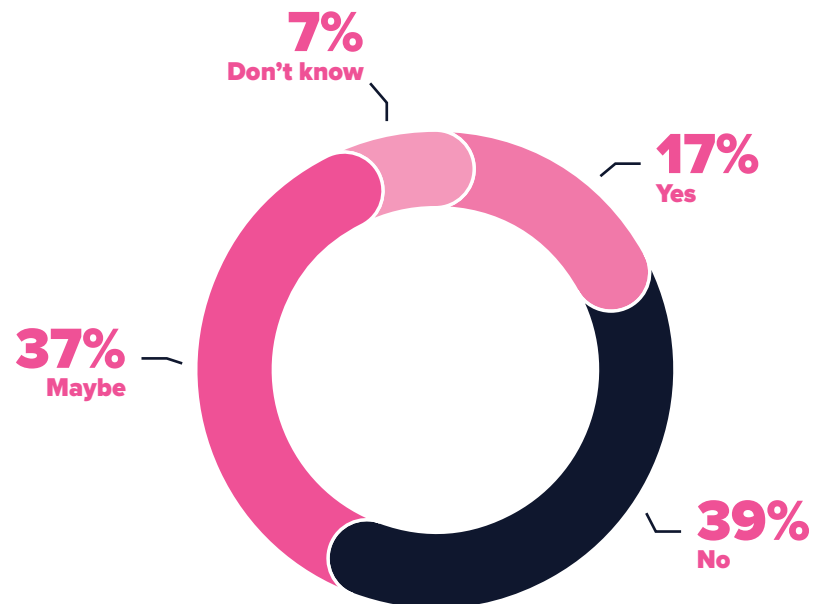
# #18

**Does your university use 'Smart Campus' technology and innovation?**  
**Smart Campus technology refers to connected and optimised ICT technologies, smart devices, AI or virtual reality and the Internet-of-Things (IoT).**



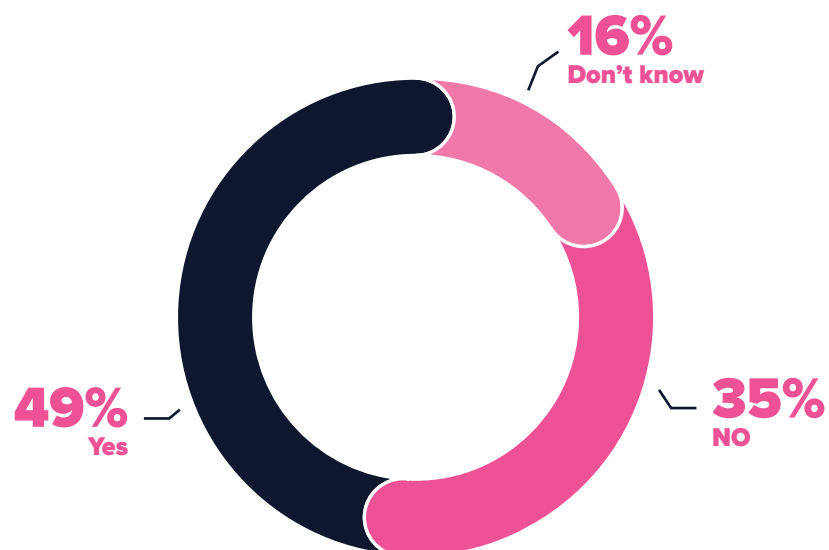
## #19

Would you switch to a different university to use better levels of technology and innovation?



## #20

Would you attend multiple universities at one time if subjects from different universities could be credited toward a single degree?







## About TechnologyOne

TechnologyOne (ASX:TNE) is Australia's largest enterprise Software as a Service (SaaS) company and one of Australia's top 200 ASX-listed companies, with offices across six countries. Our enterprise SaaS solution transforms business and makes life simple for our customers by providing powerful, deeply integrated enterprise software that is incredibly easy to use. Over 1,200 leading corporations, government departments and statutory authorities are powered by our software.

Our global SaaS solution provides deep functionality for the markets we serve: local government, government, education, health and community services, asset intensive industries and financial services. For these markets we invest significant funds each year in R&D. We also take complete responsibility to market, sell, implement, support and run our solutions for our customers, which reduce time, cost and risk.

For over 30 years, we have been providing our customers with enterprise software that evolves and adapts to new and emerging technologies, allowing our customers to focus on their business and not technology.