

Your **TechnologyOne**

VIRTUAL CONSULTANT

Immediate and short consulting services when you need a solution fast.



Ideal for small consulting jobs, Technology One's Virtual Consultant is a responsive and cost effective service that can be scheduled and remotely attended to by our consultants.

Optimise the value of your TechnologyOne enterprise solution with quick, task-oriented training or problem solving through Virtual Consultant, our remotely accessed consulting service. By enabling staff to access help while engaged in the task at hand, their learning is immediate and connected to a practical situation, thereby increasing efficiency.

Faster problem solving. Instant business solutions.

You've got a one-off report to produce. We can either do it for you, or by using 'remote desktop' control – where you and our consultant see and action the same screen – work securely together in real-time to efficiently produce what you need.

Whatever your needs, pick up the phone, email us, or log a request at

our website and schedule an appointment with your own Virtual Consultant. We will take you through it or just get the job done for you!

Cost-effective

Choose prepay if you don't want the hassle of processing small invoices, or you may prefer to be billed monthly.

Either way, both payment options are charged in 15-minute increments and your budget is protected as we can apply controls over how staff access the service.

You can control how much you pay for the Virtual Consultant service by letting us know how much time you would like to book, for example, a two hour training session.

Exceptional service. Anytime. Anywhere.

We have made it easy to gain fast access to the expertise of our consultants and product specialists, available from anywhere in the world. Contact us today!

"What a terrific service. I have used this a few different ways – for a quick understanding and for a lengthy process requiring consulting over a period of time and if you haven't tried it – you must! The personalised service that I have received from the Virtual Consultants was unsurpassed. Just because the service is virtual don't think that you aren't going to receive personal contact because you certainly do. It is a service that I will continue to use and I urge you to use it as well."

- Fiona Giltjes, Retirement Benefits Fund Board

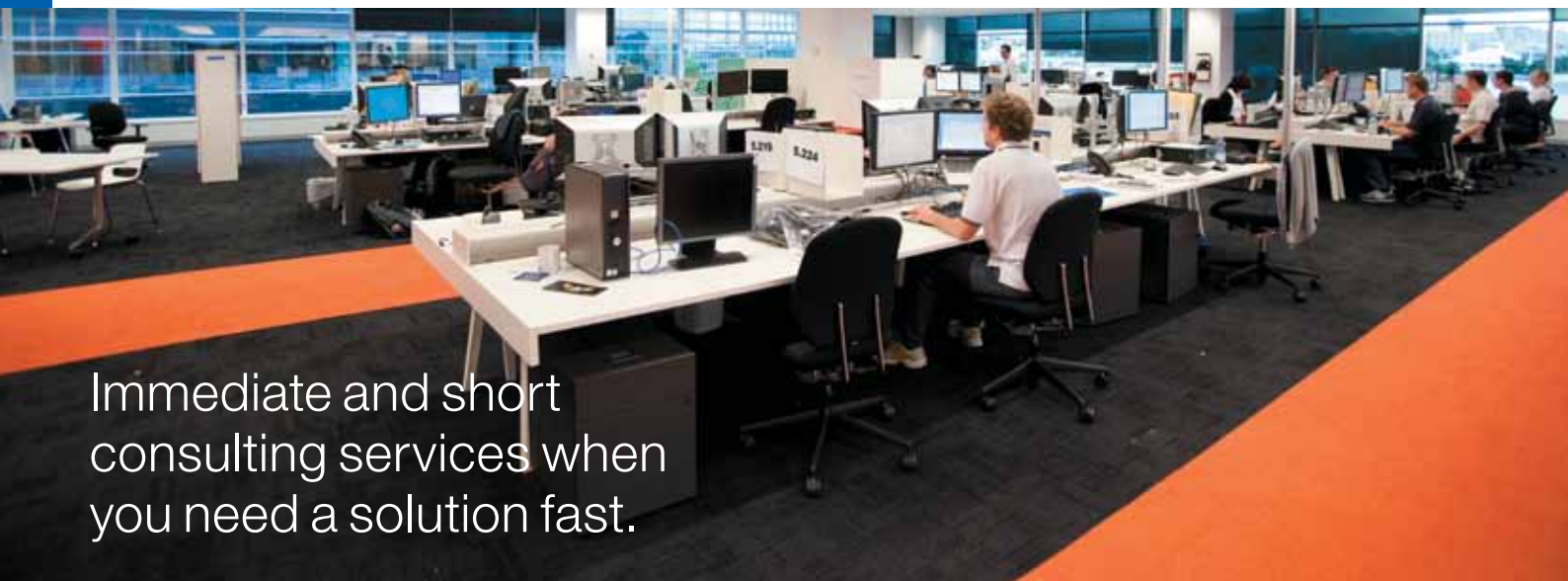
For additional information talk to your Product Customer Service Manager
free call 1800 671 978
email VirtualConsultant@TechnologyOneCorp.com
or visit www.TechnologyOneCorp.com/vc



technologyone
business software solutions

Your **TechnologyOne**

VIRTUAL CONSULTANT



Immediate and short consulting services when you need a solution fast.

Express business solutions. Problems fixed quickly.

How fast can we really respond?

As other customers attest, we respond quickly. Of course, this depends on the nature, complexity and urgency of the request. You can also book sessions in advance to ensure we are available at your preferred time.

Talk to us today to schedule work to suit your requirements and time constraints.

"I think it's a fabulous service for all users as there are many times when you don't want to spend a full day on a local consultant as sometimes the advice/support you need takes only an hour or two. The service is incredibly prompt as I have always heard back within the hour and the problem I had solved within the day."

- Tania Bell, Australian Rail Track Corporation

"I have been a Financials user for over six years. I have had the need to request assistance from the Virtual Consultants several times since becoming my company's System Administrator three years ago. The three Consultants that I have dealt with during that time have assisted in areas ranging from external system interfaces to XLOne reporting writing, and have always delivered what was promised on time. They have all been extremely knowledgeable, helpful, and a pleasure to deal with."

- Felicity Gay, GEO Property Group

"Having hours in my Virtual Consultancy account is like having an insurance policy. When I'm on leave or out the office the Virtual Consultant is always there to offer support to our staff. Being prepaid also means that we can use the hours on an as-needs basis without having to seek management approval for additional consulting funds."

- Penny Hamlet, Heart Foundation of Australia

For additional information talk to your Product Customer Service Manager
free call 1800 671 978
email VirtualConsultant@TechnologyOneCorp.com
or visit www.TechnologyOneCorp.com/vc